

The Eusoma Project

Henning Ritter*

Pius-Hospital Oldenburg, Oldenburg, Germany

***Corresponding Author:** Henning Ritter, Pius-Hospital Oldenburg, Oldenburg, Germany.

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The Guilin hospital for traditional Chinese medicine has more than 1000 beds and many departments. I was in the breast clinic. This department has 107 beds including an operation department and a department for traditional Chinese medicine. In the breast department are 22 doctors working. In the department are operations done of all levels, including reconstruction operations.

The Guilin TCM hospital had the wish to get a Certification. There is no Chinese certification up to now. So they decided to get an European certification. I did know that Eusoma wanted to increase their influence broader the Europe, and this should start in 2017.

I conducted the starting of the process. In the beginning we got all the papers from Eusoma.

We discussed this and translated the papers into Chinese. The discussion was done between all the departments.

To get the certification Eusoma is holding an audit in the hospital and is looking through all the departments, which are involved. These departments can be in the same hospital, or in other hospitals. In this case the hospital needs a contract between these two hospitals.

You can also ask Eusoma for a preaudit, to see how far you are and what part of your hospital have to improve to reach the Eusoma standard.

In the Certification many departments have to work together. First the breast center, but also the Radiology department, the Pathology department, the nuclear department and the department of radiotherapy. Most of the departments are departments of the TCM hospital, but the radiotherapy department and the nuclear therapy are in different hospitals, so they need a contract with the TCM hospital.



Figure 1

In the MDM all the departments are meeting together, to find the best therapy for each patient. This is done once a week. For the departments it was a long way to come together, as each head of the department thinks he is right, and it is difficult to bring these people together.

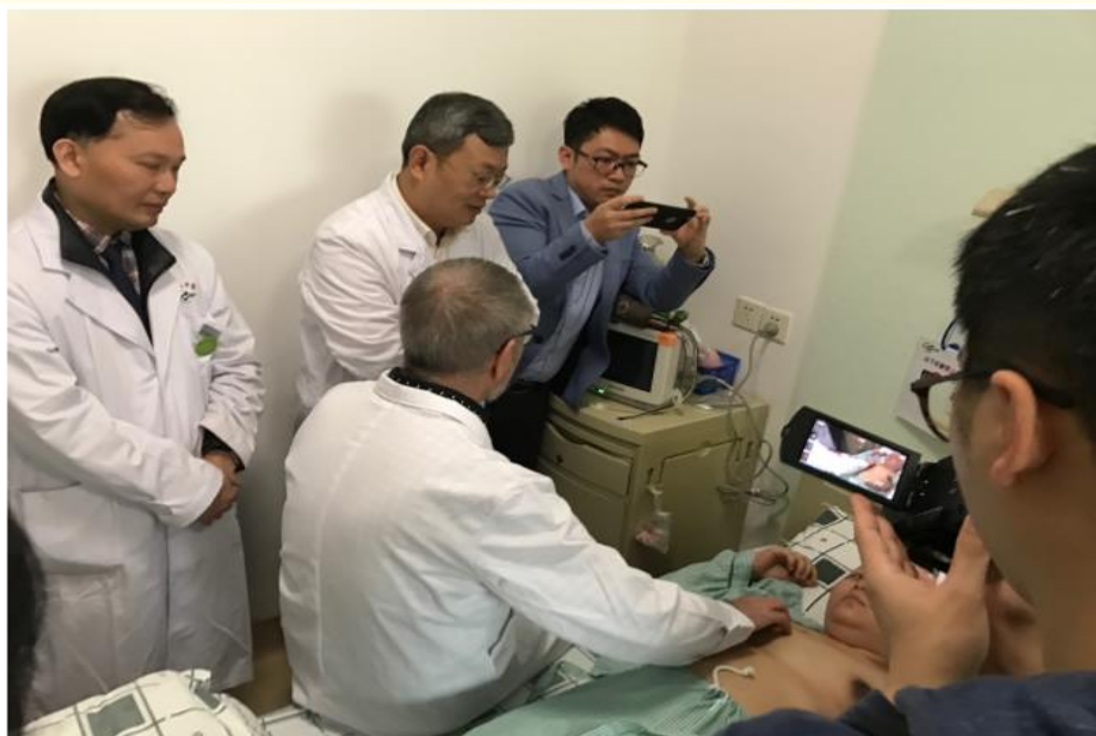


Figure 2

In the breast department we see every patient and examine her.

Here I examine a patient and show the other doctors how to build up a new breast.

One other problem was the statistic.

Statistical recording is the main tool for Eusoma to control the clinics. In Guilin the statistics were done in Excel tables. These tables were sent to Eusoma, but Eusoma could not read these. And up to now there is no system in Chinese. So, they bought an English version, which Eusoma recommended. And they had to bring the last two years into these systems. A lot of work. This was done by many people. And I controlled it.



Figure 3

The breast nurse is an important part in the Eusoma certification. A breast nurse training does not exist in China. So, we started a school for breast nurses in the Breast department. Two nurses of the TCM hospital were trained in Germany so they can start the training in the breast nurses school. The training is first for all the nurses in the TCM hospital. Later they will also train nurses from other hospitals, because since half a year some other hospitals in China are interested in the Eusoma certification.

These pictures are showing the Opening Ceremony with the Director of the school and the Head of the university.



Figure 4

In April last year Eusoma came to China and checked for two days the Hospital and All their departments. And after some changes, and a new check the Guilin TCM hospital got the Official Eusoma certificate. It is the first hospital outside of Europe which got this important certificate. To keep this certificate the hospital have to give the annually statistics and Eusoma will test some department every year. The certificate is for three years and after three years they have to apply for a new certificate.



Figure 5